

Terms and Conditions of Website & App Use

1. Introduction

Welcome to EspressGo Ltd.

This page tells you the terms on which you may use our website www.EspressGo.co.uk, whether as registered as a user or guest. Please read carefully before use.

By using the site, you accept the terms and agree to obey them. If you don't accept them, please don't use the site or app.

2. Who we are and what this agreement does

www.EspressGo.co.uk is operated by EspressGo Ltd, a UK Limited company registered in England under company number 10414873. EspressGo Limited is not the provider of any products that you may purchase via our app.

We are a cashless payment app that acts as an agent for the suppliers of the products that you may purchase via our app. We make no representation or warranty about the products that you may purchase via the app and we are not responsible for any actions or inactions of the suppliers of the products.

The request for coffee by a Customer and the acceptance of such order constitutes an agreement between the product providers and the Customer to purchase coffee. EspressGo is not entering into any agreement under which it will supply or procure that someone else supplies coffee.

We facilitate the making of orders for products via the Customer App but cannot guarantee that these orders will be accepted by the product providers, which have the right to reject orders.

We have an obligation to the users of the EspressGo App to facilitate and gain access for them to the free coffee Incentive Scheme which we have negotiated and established with the Product Providers for the benefit of the App users.

Some important details about us:

Our registered office is at: 5 Roundwood lane, Harpenden, AL5 3WB

Our trading office is at: 5 Roundwood lane, Harpenden, AL5 3WB

Our VAT number is: - NA

Our regulator is: - NA

3. Use of the Site

You have permission for temporary use of the site, but we can withdraw or change our service at any time without telling you and without being legally responsible to you.

You must treat all identification codes, passwords and other security information as confidential. If we think you have failed to keep confidentiality, we are allowed to disable any security information (including your passwords and codes).

You agree to follow our acceptable use policy. See below.

If you allow anyone else to use our site, you must make sure that they read these terms first, and that they follow them.

Only use the site as allowed by law and these terms. If you don't, we may suspend your usage, or stop it completely.

We frequently update the site and make changes to it, but we don't have to do this, and material on the site may be out-of-date. No material on the site is intended to contain advice, and you shouldn't rely on it. We exclude all legal responsibility and costs for reliance placed on the site by anyone.

We follow our privacy policy in handling information about you. You can read our policy below.

By using the site, you agree to us handling this information and confirm that data you provide is accurate.

If you order goods through the app, your order will take place under our Terms and Conditions of Supply, which you can read below.

4. Intellectual Property Rights

We are the owner or licensee of all intellectual property rights in the site (for example the copyright and any rights in the designs) and in any of the material posted on it. They are protected by copyright.

You are allowed to print one copy and download extracts of any page on the site for your personal reference, but not for commercial use without a licence from us. You must not alter anything, or use any illustrations, video, audio or photographs separately from the text that goes with them.

If you breach these terms, you lose your right to use our site and app, and must destroy or return any copies you have made.

5. Our Legal Responsibility to You

We do not guarantee the accuracy of material on our site. As far as legally possible, we exclude legal responsibility for the following:

Any loss to you arising from use of our site or app

Loss of income, profit, business, data, contracts, goodwill or savings.

We also exclude, as far as legally possible, all terms and warranties or promises implied by law or by statutes.

We don't exclude legal responsibility for death or personal injury owing to our negligence, or legal responsibility for fraud or fraudulent misrepresentation, or for anything else where exclusion is not allowed by the law.

6. Uploading to our Site

If you contact other users of our site or upload material to it, you must follow our acceptable use policy, which sets out standards for usage. You can read this policy below. You agree to reimburse us for any costs or expenses we incur as a result of any breach of this term.

Material that you upload will be regarded as non-confidential and not owned. This means that we can copy it, distribute it, and show it to other people for any purpose. You agree that if anyone else claims to own the material, or says that it breaches their rights, we can give them your identity.

We won't be legally responsible to anybody for the accuracy of material that you upload to the site, and we can remove it at any time if we think it doesn't follow our acceptable use policy.

7. Computer Offences

If you do anything which is a criminal offence under a law called the Computer Misuse Act 1990, your right to use the site will end straightaway. We will report you to the relevant authorities and give them your identity.

Examples of computer misuse include introducing viruses, worms, Trojans and other technologically harmful or damaging material.

You mustn't try to get access to our site or server or any connected database or make any 'attack' on the site. We won't be legally responsible to you for any damage from viruses or other harmful material that you pick up via our site.

8. Links to Our Site

You are allowed to make a legal link to our website's homepage from your website if the content on your site meets the standards of our acceptable use policy. We can end this permission at any time.

You mustn't suggest any endorsement by us or association with us unless we agree in writing.

9. Links From Our Site

Links from our site to other sites are only for information. We don't accept responsibility for other sites or any loss you suffer from using them.

10. Variation

We change these terms from time to time and you must check them for changes because they are binding on you.

11. Trade Mark

UK00003187055 Class 9 is our UK Registered trademark for EspressoGo

UK00003207082 Class 42 is our UK Registered trademark for EspressoGo

The English courts have the only right to hear claims related to our site, and all disputes are governed by English law.

13. Contact Us

Please email us at info@espressgo.co.uk to contact us about any issues.

12. Applicable Law

Privacy Policy for Website

1. Introduction

This is our privacy policy. It tells you how we collect and process data received from you on our site.

If you have any comments on this privacy policy, please email them to info@espressgo.co.uk.

2. Who We Are

Here are the details that the Data Protection Act 1998 says we have to give you as a 'data controller':

Our site address is www.EspressGo.co.uk

Our company name is EspressGo Ltd

Our registered address is 5 Roundwood lane, Harpenden, AL5 3WB

Our nominated representative is 5 Roundwood lane, Harpenden, AL5 3WB

3. What we may collect

We may collect and process the following data about you:

Information you put into forms or surveys on our site at any time

A record of any correspondence between us

Details of transactions you carry out through our site

Details of your visits to our site and the resources you use

Information about your computer (e.g. your IP address, browser, operating system, etc.) for system administration and to report aggregate information to our advertisers.

4. Cookies

We use cookies to distinguish users and improve our site. Please look at our Cookie Policy [[Insert Link](#)] for more cookie information.

5. How we use what we collect

We use information about you to:

Present site content effectively to you

Provide information, products and services that you request, or (with your consent) which we think may interest you

Carry out our contracts with you

Allow you to use our interactive services if you want to

Tell you our charges

Tell you about other goods and services that might interest you. We will also let other people do this, and we (or they) may contact you.

If you are already our customer, we will only contact you electronically about things similar to what was previously sold to you.

If you are a new customer, you will only be contacted if you agree to it.

If you don't want to be contacted for marketing purposes, please tick the relevant box that you will find on screen.

Please note: We don't identify individuals to our advertisers, but we do give them aggregate information to help them reach their target audience, and we may use information we have collected to display advertisements to that audience.

6. Where we store your data

We may transfer your collected data to storage outside the European Economic Area (EEA). It may be processed outside the EEA to fulfil your order and deal with payment.

By giving us your personal data, you agree to this arrangement. We will do what we reasonably can to keep your data secure.

Payment will be encrypted. If we give you a password, you must keep it confidential. Please don't share it. Although we try to provide protection, we cannot guarantee complete security for your data, and you take the risk that any sending of that data turns out to be not secure despite our efforts.

7. Disclosing your information

We are allowed to disclose your information in the following cases:

If we want to sell our business, or our company, we can disclose it to the potential buyer

We can disclose it to other businesses in our group

We can disclose it if we have a legal obligation to do so, or in order to protect other people's property, safety or rights

We can exchange information with others to protect against fraud or credit risks.

8. Your rights

You can ask us not to use your data for marketing. You can do this by ticking the relevant boxes on our forms, or by contacting us at any time at info@espressgo.co.uk

The Data Protection Act 1998 gives you the right to see information we hold about you. We can charge you a fee (currently £10) for this service.

9. Links to other sites

Please note that our terms and conditions and our policies will not apply to other websites that you get to via a link from our site.

10. Changes

If we change our Privacy Policy, we will post the changes on this page. If we decide to, we may also email you.